

ESCALATION MATRIX

Details	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	CS Team	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199100	mbgrievances@marwadichandarana.com	Monday to Friday (9:30 am to 7:00 pm)
Compliance Officer	Chandni Chhabariya	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199131	chandani.chhabariya@marwadichandarana.com	Monday to Friday (9:30 am to 7:00 pm)
KMP	Radhika Maheshwari	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199131	janil.jain@marwadichandarana.com	Monday to Friday (9:30 am to 7:00 pm)
KMP	Janil Jain	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199131	radhika.maheshwari@marwadichandarana.com	Monday to Friday (9:30 am to 7:00 pm)
President	Bipin Bhanushali	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199131	bipin.bhanushali@marwadichandarana.com	Monday to Friday (9:30 am to 7:00 pm)
Managing Director	Amish J. Chandarana	Chandarana House, Dr Radhakrishnan Road, Nr Kathiyawad Gymkhana, Rajkot – 360001	0281-6199155	amish@chandaranaonline.net	Monday to Friday (9:30 am to 7:00 pm)

In case of any complaint against us, you can lodge it at mbgrievances@marwadichandarana.com

In the absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI SCORES at: <https://scores.sebi.gov.in>

SMART ODR Portal at: <https://smartodr.in/login>